

Jaime Gonzalez Jr

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[Portfolio](#) · [Github](#) · [LinkedIn](#)

SUMMARY

Dynamic and multi-talented professional specializing in web, software, and game development, with extensive experience in IT Technical work. Dedicated to personal growth and skill development, I actively seek opportunities to expand my expertise. Proficient in Vue.js, NuxtJS, Vuetify, Vuex, Axios, HTML, CSS, SQL, JSON, C#, .NET, and experienced in VR game development. I possess a broad range of competencies that qualify me for various roles in any industry. With my technical expertise and creativity, I can confidently contribute to any project and drive impactful results.

Technologies Used

HTML5/CSS3/SASS/SCSS
Typescript / Javascript / jQuery
Vue.js / NuxtJS
React / NextJS
Vuex / Pinia
Axios / GraphQL / Apollo
Three.js / D3 / Leaflet
Nuxt Auth / Auth0 / JWT

PHP
C# / .NET / ASP.NET
Restful API's
MySQL / MariaDB
MongoDB / NoSQL
NodeJS / NPM
Python / Django
CMS

Visual Studio / VS Code
AWS / Firebase
Github / Git / Docker
Heroku / Vercel / Netlify
Adobe Creative Suite
Adobe XD / Figma
Blender / 3dsMax / VR
Unity / Unreal Engine

PROFESSIONAL WORK HISTORY

Front-End Developer

Metopio

San Antonio, Texas May 2022 - Present

- Developed UI/UX wireframes and mockups in Figma and Mockflow
- Participated in Agile development processes, sprint planning, and task estimations.
- Worked primarily in Vue 3, Typescript, Python, Django, and MySQL
- Created responsive web interface, visualizations, and tools for large geographic datasets
- Conduct code reviews and provide constructive feedback to team members.

Senior Support Engineer

NDI.tv

San Antonio, Texas May 2022 - November 2022

- Supported all of the SDK's written in C++
- Provided low level support for our major partners
- Created Knowledge Base articles and reports in Salesforce
- Handled hardware certifications, change logs, bug reports, and QA debugging
- Maintained our Product and Support websites and widgets using Vue.js

Field Service Technician

CompuCom

San Antonio, Texas November 2021 - May 2022

- Provided Break-Fix, IMAC, and Desk support for retail clients within 125 miles
- Worked on POS, PC, Printers, Laptops, AP's, Servers, Network equipment
- Resolved incidents according to Service Level Agreements
- Certifications with Lenovo, HP, Lexmark, and Dell

Software Engineer

Advance Medical Lab

Mission, Texas December 2020 - November 2021

- Developed a desktop application using C#, .NET, and SQLite for the company's labeling system
- Web development environment included Vue.js, NuxtJS, Javascript, JQuery, HTML, CSS/SASS, Vuetify, Vuex, and Axios
- Created Restful API's using Axios for fetch calls to get,put,post, or delete data to the respected backend API servers
- Used Figma and for layouts and visual concepts
- Responsive workflow using latest javascript frameworks and asynchronous data such as async/await
- Used ES6 standards and transpired done by Babel
- Built custom and reusable components to eliminate repetition
- Optimization and debugging done by Visual Studio Code
- User authentications used consisted of Nuxt Auth, JWT, Vuex, Strapi, Oauth
- Styling done using CSS/SASS/SCSS, Vuetify, FontAwesome, and Material Design
- Created Single Page Applications and Progressive Web Apps
- Used Quasar, Ionic, and Cordova for Universal Web Apps and Mobile Integration
- Backend Data and API integration included MySQL, Strapi, GraphQL, Apollo, PHP
- Created and maintained micro web services running on Docker
- Project management handled through Jira
- Used Git/Github for version control

Lab Technician

Mission Dermatopathology

San Antonio, Texas February 2019 - January 2020

- Provided weekly maintenance to lab equipment
- Tested biopsies daily
- Automated tasks and reports with Zapier

Help Desk Support

Accenture

San Antonio, Texas March 2018 - December 2018

- Provided Level 1 technical support through phone, chat, and email
- Worked with Active Directory, VPN, PCs, Printers, Servers, and equipment
- Worked with Microsoft Office 365 and Teams
- Logged incidents and escalations with Service Now

Field Service Technician

Hello Tech

San Antonio, Texas January 2017 - March 2018

- Provided On-Call IT support for customers within 100 miles
- Installed, repaired, and diagnosed PCs, Laptops, Printers, TVs, Speakers, and Networking
- Worked on projects based on Service Level Agreement scopes

Apple Care Specialist

Volt

San Antonio, Texas January 2014 - December 2014

- Provided customer and technical support for all AppleCare products
- Guided customers setting up their new products
- Checked customers products for warranty
- Consistently trained on all apple products

Desk Support

Teleperformance

Edinburg, Texas January 2013 - December 2013

- Provided Level 2 technical support at a call center with over 300 employees
- Worked on DHCP, DNS, IP, LAN, and Ethernet desktop configurations
- Performed Break/Fix on Desktops, Laptops, Workstations, Notebooks, and Printers
- Backed up and restored user data and settings
- Reimaged computers and hard drives
- Adhered to ticket responses based on agreed SLA's

PHP Developer

Bliss Graphic & Web design

McAllen, Texas Jan 2013 - December 2013

- Administered and maintained CMS
- Developed websites for other clients depending on their needs using PHP and Wordpress or django for e-commerce sites
- Connected additional web services via PHP, MySQL, Ajax and Javascript
- Analyzed and provisioned code
- Performed routine updates to keep everything up to date
- Optimized pre-existing code by previous developers
- Created additional or custom functionality to Wordpress sites and plugins via PHP

Web Developer

Taqueria El Zarape, Inc.

McAllen, Texas August 2006 - December 2012

- Created the companies first landing page and first official website
- Digitized the restaurants menu, employee handbook, and application form for web
- Updated online menu with all the latest deals and seasonal promotions accordingly
- Created and internal user authenticated submission portal for managers to submit their daily revenue
- Migrated to SQL from Microsoft Access
- Maintained SQL Server and Schemas
- Technologies used Asp.Net, Javascript, JSON, AJAX, PHP, MySQL, HTML, CSS, XML, JQUERY

Flash Web Developer

G Multi-Media

Edinburg, Texas Jan 2012 - December 2012

- Consulted with clients throughout the whole creation process
- Created 2D Flash Animations using Adobe Flash
- Developed Flash Websites using Actionscript 3.0
- Created additional external tools, maps, banners, and ads
- Created fully immersive websites from the ground up
- Compiled projects to .swf and .fla formats with lossless compression
- Other technologies used consisted of Flex 3, Photoshop, Dreamweaver, XML, AIR

Web Developer

RGVNRG.com

McAllen, Texas August 2008 - December 2010

- Created and maintained company's blog style website
- Developed other clients websites based on their needs using HTML, CSS, Javascript, and PHP
- Posted recent and upcoming events
- Administered users roles, permissions, and posts
- Customized themes based on season changes
- Incorporated ticket sales with Top Box Tickets
- Created occasional animated infographics for clients

Front End Developer

Oil on the Run

Edinburg, Texas September 2005 - August 2006

- Created company's first official website using pure HTML, CSS, and Javascript
- Original site had mixed media with flash that was later removed for quicker response
- Updated website with recent work and promotional deals
- Integrated the system to take appointments online

EDUCATION

Bachelor of Fine Arts - The Art Institute of San Antonio

CIS/CS - University of Texas Pan American